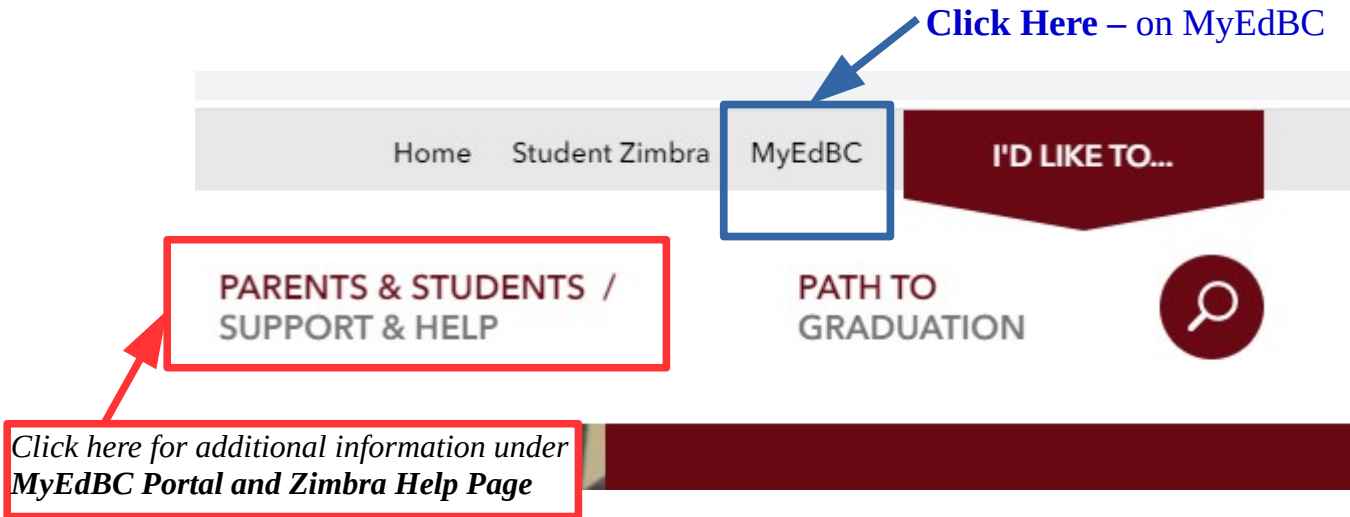


Instructions to Re-connect with MyEd:

Trying to connect with MyEd? From your Desktop computer and/or laptop follow these steps:

If you cannot remember your login password, please complete the following steps:

1. To connect to MyEd, go to our NorKam website at <https://nkss.sd73.bc.ca/en/index.aspx>.
2. Select **MyEdBC**, located on the top right-hand corner of our NKSS website:



3. At the MyEd login page, type in the following information:

The image shows a screenshot of the 'MyEducation BC Prod 4' login page. It features a 'Login ID' field, a 'Password' field, and a 'Log On' button. A blue arrow points from the 'I forgot my password' link to a text box on the left that says: 'If you forgot your password, select "I forgot my password"'. Another blue arrow points from the 'Login ID' field to a text box on the right that says: 'Type in your email address here. Note to Parents: This is the email address you provided to the school. Note to Students: This is your sd73 login: firstname.lastname@student.sd73.bc.ca Eg: john.smith@student.sd73.bc.ca (all lowercase)'.

4. When you click on “[I forgot my password](#)”, the **Password Reset dialog box** appears:

The screenshot shows a 'Password Reset' dialog box with two input fields: 'Login ID' and 'Primary email'. Below the fields are two buttons: 'Continue' and 'Cancel'. Blue arrows point from the text boxes on the right to the 'Login ID' and 'Primary email' fields.

Your email address will appear here.

Note to Parents: Again, this is the email you provided to the school.

Note to Students: This is your sd73 login:
`firstname.lastname@student.sd73.bc.ca`

Type in the email address you want the new “temporary” password to be sent to.

Note to Students: Use your SD73 login as shown above. MyEd will send you a new password to your **Student Zimbra** account.

5. You will receive an email to the address you typed in on the Primary email line.

Note: For students, this will be in your **Student Zimbra** account. The Student Zimbra link is beside the MyEd link on our NKSS Website. Instructions to login to Student Zimbra are located under **Parents & Students / Support & Help** menu pulldown and under **MyEdBC Portal and Zimbra Help Page** option.

6. **Copy and Paste** the temporary password into the MyEd login page:

The screenshot shows the 'MyEducation BC Prod 4' login page. It has two input fields: 'Login ID' and 'Password'. Below the 'Password' field is a link that says 'I forgot my password'. At the bottom is a 'Log On' button. Blue arrows point from the text boxes on the right to the 'Login ID' and 'Password' fields.

Type in your login email here.

Copy and Paste the new temporary password into this line.

7. You will have to create a FOIPPA protected password as soon as you login. This will become your password for the remainder of this year. You will then be able to access MyEd information on our child.

If you have difficulties, please contact us at 250-376-1272